

# RTC Communications

## INTERNET ACCESS ACCOUNT APPLICATION

**Personal Information** Have you ever had an internet account with us before?  Yes  No

Your Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_ Social Security # (for identification purposes only): \_\_\_\_\_

Spouse/Other: \_\_\_\_\_  
(This person will be authorized to make changes or request information concerning this account.)

### Services Requested

DSL Internet: \$44.95/mo. (4MB / 1 MB) \$54.95/mo. (8MB / 1 MB) \$84.95/mo. (13MB / 1 MB)

### Methods of Payment (Choose One)

- Monthly Billing: Invoices will be mailed the first of the month. Delinquent after the 17<sup>th</sup>.
- EZ-Pay: Have your monthly internet access direct debited from your checking or savings account.  
Ask for our authorization form

### Authorization

I have read all pages of this document in their entirety and agree to the terms and conditions within. I further agree that RTC Communications can in no way be held responsible for the suitability to minors of any material contained on or obtained through any of its services. I affirm that I am legally qualified to contract and have attained the age of at least 18 years. I also understand that I can go to [www.rtccom.net](http://www.rtccom.net) to view the open internet policy for RTC Communications.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

RTC Communications Business Hours: Monday – Friday from 8 AM – 5 PM

- Free tech support via phone or email
- Internet Help Desk: 486-2300, 388-2300, 687-2300 or email: [help@rtccom.net](mailto:help@rtccom.net)
- Extended Internet Help Desk (telephone support only) on Tues., Wed., & Thurs. until 6:00 PM
- Free space for personal home pages (up to 5 megabytes)

### RTC Communications

(812) 486-3211  
(800) 272-2356

P.O. Box 9 Montgomery, Indiana 47558

Fax: (812) 486-3004  
[www.rtccom.net](http://www.rtccom.net)

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## Domain Name Hosting

### 1. Installation Charge - \$99.00

Customer's Domain Name Residing on rtccom.net Server (ie-www.yourdomain.com)

Customer is responsible for annual domain renewal fee of \$45

### 2. Monthly Maintenance Charge - \$19.95 / mo. to \$24.95 / mo.

#### Basic Hosting Plan - \$19.95 /month

- 5 megabytes of disk space
- 24/7 availability on a Multiple T1 connection
- FTP Access (not available on FrontPage enabled sites)
- Password protecting of sites or site pages is available
- 24/7 System Monitoring
- Friendly, helpful technical support
- 7 POP email accounts

#### Basic Plus Hosting Plan - \$24.95/month

- All of the standard features plus:
- 95 MB more of disk space (100 MB total)
- 13 more email accounts (20 total)
- Unlimited Email Aliases
- GCI scripting directory
- PHP scripting
- ASP scripting
- SQL Database
- Separate log files for your domain
- FrontPage enabled (optional)
- Daily usage graphs
- SSL (Secure Server)
- WebMail for your domain (upon request)
- Site Search engine for your domain

### 3. Additional Services

Additional disk space - \$2.00 per megabyte / month