

NORTSAR Integrated Communications Systems

Modular Integrated Communications System (ICS)

Improve not only the way you communicate, but also the way you do business.

With powerful features to unleash employee productivity and drive your business to new levels of competitiveness through enhanced customer value, Norstar Modular ICS is the right voice system for your growing business...today and tomorrow. Imagine a phone system that will actually improve the way your employees work—to help your business do more business.

The value you'll gain from the Norstar Modular ICS will be apparent immediately. With every call, you and your employees will get more done. You'll notice and appreciate the difference—and more importantly, so will your customers.

• Features

Designed to be both flexible and scalable, there is ample room to expand the software and hardware capacity of the Norstar Modular ICS:

- Up to 272 ports in various configurations, including 60 Companion wireless telephones
- Advanced integrated applications support: voice messaging, unified messaging, digital networking, enhanced call centers and speech recognition
- Software and system expansion modules let you grow as your business needs change
- Supports all Business Series Terminals and Companion wireless telephones



Powerful performance - Do you need to get more out of the workday?

There's a better way to manage your communications.

Managing the hundreds of calls your business receives a day can be time-consuming and often frustrating. You and your employees spend so much time chasing messages, returning phone calls, and trying to figure out how to transfer a call, that there's little time left for other work. There is a way to improve the way you communicate, so you can be more productive:

- Provide your callers with customized recorded promotions
- Enable 24 hour voice based customer transactions by phone
- Auto-direct customer calls to the right person or department
- Queue calls so your customer has the opportunity to speak to a live person
- Never miss a call by using individualized voice mail

...just to mention a few.

• Benefits

Choosing the Norstar Modular ICS for your business can help you to achieve greater employee productivity, reduced operation and capital costs, unsurpassed customer service, and easy business expansion. Plus, Norstar's an expert at communications, so your employees don't have to be.

This fully digital platform brings together all your communications - fax, e-mail, computer, and telephone - right at your desktop, The Norstar Modular ICS adds powerful performance features, advanced integrated applications and office mobility for growing companies.

- **ISDN** speeds your information flow.
- **Advanced integrated solutions** allow you to easily add advanced applications as your business needs change, such as:
 - Advanced voice mail
 - Call centers
 - Office mobility
 - Desktop messaging
 - Desktop computer telephony integration
 - Digital networking
 - Private networking
- **Remarkable scalability** enables you to easily expand your system as your business grows.
- **Norstar quality and reliability** keeps your business moving.